

MailEnable Messaging Services For Microsoft Windows NT/2000/XP



MailEnable Web Administration Guide

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1 Overview

MailEnable Web Administration is a component of the MailEnable Professional product. It requires version 1.6 or later of MailEnable Standard to be installed on your server. Web administration allows you to allocate “administrators” to each post office you have configured. Administrators for a post office are able to configure certain items in their post office by using a web browser. These items are:

- Edit Mailboxes
- Edit Lists
- Edit Groups
- Edit Domains

When you enable a post office for web administration, you are able to determine which of these features can be accessed by the post office administrators, and how many items of each can be configured. For example, you may configure a post office to have a maximum of 10 mailboxes. The administrators won’t be able to add more than the amount you specify.

1.1 Installation

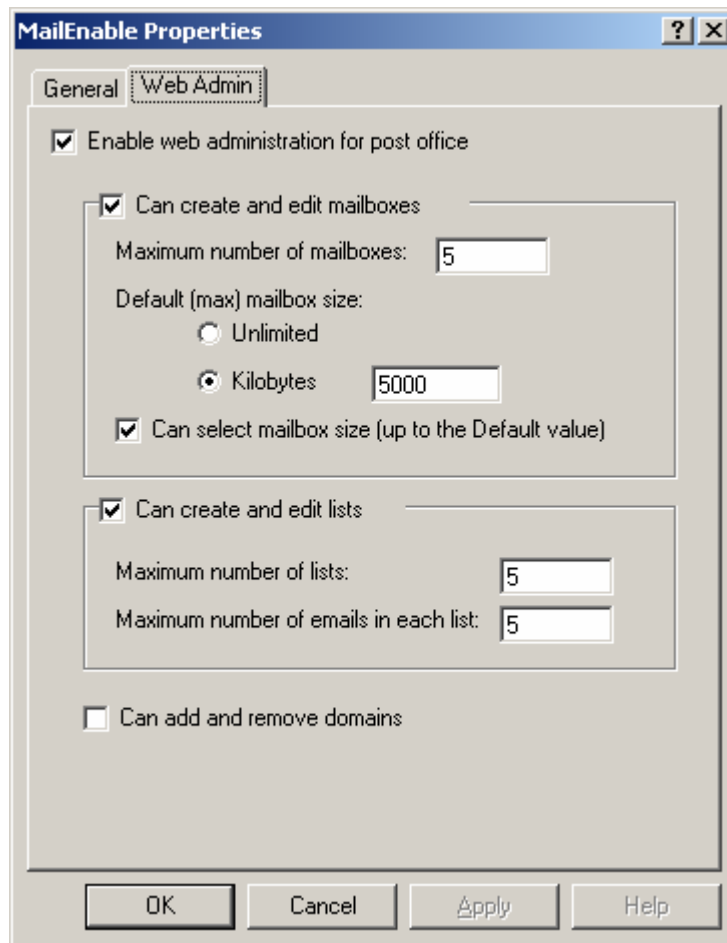
Web Administration is installed if you select the Web Administration when prompted with the component list while running the installation program. If you have more than one web site configured under IIS, the setup application will ask you under which web site you want to install the WebAdmin Virtual Directory. You should install the web administration under the “Default Web Site” or an alternate site that you may have configured under IIS.

Note: Do not install MailEnable WebAdmin under the “Administration Web Site”.

1.2 Configuring Web Administration

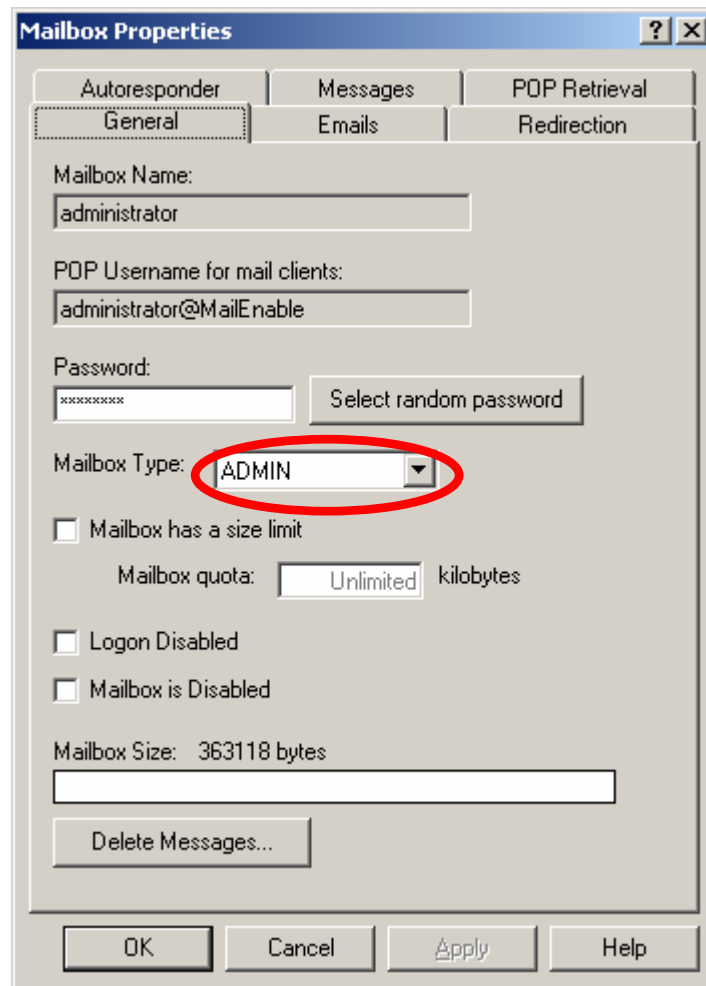
By default, web administration is not enabled for any post office you create. It needs to be enabled. This is done through the administration program. Expand the MailEnable Management->Messaging Manager->Post Offices branch. Right click on the post office name, and select **Properties** from the popup-menu. A property page dialog will appear. Click the Web Admin tab at the top of the window to enter the property page for the web administration.

To enable web administration, select the **Enable web administration for post office** checkbox.



You are now free to configure the various options that the post office administrators can have access to. It is recommended not to give users the ability to add and edit domain properties, since changes or additions can cause problems with mail delivery.

Once the administration web is enabled, you can specify which of the mailboxes in the post office are able to act as administrators. To do this, go into the mailbox properties, and select **ADMIN** from the drop down list labelled **Mailbox Type**. You can see the option to select in the following diagram:

The image shows a 'Mailbox Properties' dialog box with a blue title bar and standard window controls. It has three tabs: 'Autoresponder', 'Messages', and 'POP Retrieval'. The 'General' tab is selected, showing fields for 'Mailbox Name' (administrator), 'POP Username for mail clients' (administrator@MailEnable), and 'Password' (masked with asterisks). A 'Select random password' button is next to the password field. The 'Mailbox Type' dropdown menu is set to 'ADMIN' and is circled in red. Below this are checkboxes for 'Mailbox has a size limit' (unchecked), 'Logon Disabled' (unchecked), and 'Mailbox is Disabled' (unchecked). The 'Mailbox quota' is set to 'Unlimited' kilobytes. The 'Mailbox Size' is shown as 363118 bytes. At the bottom are 'OK', 'Cancel', 'Apply', and 'Help' buttons. A 'Delete Messages...' button is also present.

1.3 Accessing Web Administration

Once installed, web administration can be accessed from <http://DomainName/webadmin>; where *DomainName* is the domain name, machine name, or IP address of the machine. When you browse to this location, you will be presented with a logon screen. In order to allow someone to log onto the web administration, you need to have created a mailbox in the MailEnable administration application, and set the mailbox as “ADMIN”. Remember that the username is formatted as: [mailboxname@postofficename](#)

If you have set a default post office using the administration program, you don't need to use the @postofficename after the mailbox name.

1.4 Using Web Administration

1.5 Troubleshooting

I can't see the web administration property page!

This is usually either because you are accessing the administration program using the MailEnable Administrator shortcut, instead of the MailEnable Professional one. If you still can't see the web administration, you can extend your currently open administration application by following the steps below.

1. Open the MailEnable administration application
2. From the **Console** menu, select **Add/Remove Snap-in...**
3. A window will appear. Select the **Extensions** tab at the top.
4. From the top drop down list, labelled **Snap-ins that can be extended**, select **MailEnable Management**.
5. Select the **Add all extensions** checkbox
6. Select **OK**
7. From the **Console** menu, select **Save**
8. You should be able to right click on a post office, select **Properties** from the pop-up menu, and see the **WebAdmin** tab.

When I try to log in, it always comes up as invalid user!

Make sure that the mailbox is set to "ADMIN". Then make sure that the post office has been enabled for web administration.

2 Prerequisites

This section outlines the prerequisites for MailEnable Professional. MailEnable Professional has the same prerequisites as MailEnable Standard in addition. Additional prerequisites follow:

For Windows NT 4:

- Service Pack 6a
- MailEnable Standard
- IIS/Windows NT Option Pack (Please refer to note below)
- Microsoft Transaction Server

For Windows 2000/XP:

- MailEnable Standard
- IIS (Please refer to note below)

Note:

In order to install the Webmail component of MailEnable Professional, you will need to have Microsoft Internet Information Server (IIS) installed.

- *If you are using NT4, you should ensure that IIS is installed from the Windows NT Option Pack.*
- *If you are installing MailEnable on Windows 2000 or Windows XP, IIS is installed by default.*

3 More Information

MailEnable Web Site

MailEnable's web site provides links to reference materials, product information, knowledgebase, forums, etc.

MailEnable Knowledge Base

The MailEnable knowledgebase is available at <http://www.mailenable.com/kb>. It contains the latest information on user queries and application configuration issues.

MailEnable Forums

MailEnable forums are found at <http://forum.mailenable.com>. The forums contain public posting and replies from MailEnable users.

E-Mail

General Questions can be mailed to <mailto:info@mailenable.com>.